

Minutes of Co-operative Energy Ltd Board meeting of 11 July 1997 at Maritime Union of Australia, 46 Ireland Street, West Melbourne

PRESENT: G. Charles, Tony Gill, Bill McPherson, John Dick and David Griffiths

OTHER: V. Hughes

APOLOGY: Ian Pearce and Roger Lamb

Minutes of last meeting

It was noted that the minutes of the last meeting of 5 June 1997 were mailed on 6 June 1997.

1. Resolved that the minutes be confirmed as true and accurate records of the meeting of 5 June 1997 and be signed by the Chairman.

Information/Recruitment Kit

Bill McPherson reported on the work of the Recruitment Committee whose brief was to produce a draft membership kit. He reported that the basis for the kit would be a single folder with colored cards.

Co-opEnergy The Secretary reported that the revised Co-opEnergy was mailed to Board members, plus Roger Lamb and Vern Hughes, on 3 July 1997

Co-opEnergy: Membership or Partnership Options The Secretary reported that this document was emailed on 8 July 1997 to Tony Gill, Bill McPherson, Roger Lamb and Graeme Charles. In addition, a copy was faxed to Roger Lamb. In discussing the document, it was agreed that the term "associates" was preferable to "partners."

It was noted that David Griffiths had prepared three documents for the Kit.

An additional document prepared by Bill McPherson was also tabled: Why Someone Would Need to Join Co-operative Energy.

It was agreed that David Griffiths and Bill McPherson would meet on 16 July 1997 to finalise the content of the Information/Recruitment Kit. It was also agreed that this would be forwarded to directors by the end of the week for information.

United Energy

Customer Care Consultative Committee The Secretary reported that he had self-nominated for United Energy's Customer Care Consultative Committee listing his involvement with Co-operative Energy Ltd, the Co-operative Federation of Victoria Ltd and the Southern Energy Co-operative Ltd. He noted that expressions of interest had closed on 20 June 1997 but that as at 10 July 1997 he had not heard from United Energy.

Web Page The Secretary circulated copies of the Home Page of United Energy's new web site.

Appointments The Secretary noted that under the customer charters distribution companies would credit electric consumer accounts by \$20 if they were more than 15 minutes late for an appointment.

The Secretary reported that when he had arranged an appointment with United Energy he was given a time range of between 10.00 am and 12midday, that United Energy would not give a specific time and had commented that they disagreed with this aspect of the customer charter.

2. Resolved that the Secretary write to the Office of the Regulator-General, Victoria, regarding the provision regarding lateness for appointments.

Purchasing Victoria

3. Resolved that we renew our membership with the Co-operative Federation of Victoria Ltd and pay the \$50 membership renewal.

4. Resolved that a \$50 payment be made to Pobjoy Mulhall & Associates as part payment for the last audit.

Annual Levy

The Secretary reported that the following directors had not paid the annual levy in full or part:

Director	Amount Owed
Graeme Charles	\$100
Bill McPherson	\$150
John Dick	\$100

Graeme Charles provided a cheque for \$100.

Next Meeting: 2.30 pm 29 July 1997, Maritime Union of Australia, 46 Ireland Street, West Melbourne